

Help Us Go Green!

Please bring in your own recyclable cloth bags when you shop. If you have four cloth bags with you, you may choose an item from our special "GREEN" shelf. **Please put your name on each of your bags.**

If you do not have your own bags, please use bags available on the table in the waiting room.

Mission Statement

Loaves & Fishes exists as a mission of love and faith by providing food and temporary support services to residents of Ayer, Devens, Groton, Harvard, Littleton and Shirley and advocates for changes by its clients that will promote independence and self-reliance.

Confidentiality

Any client information given to L&F is confidential and will not be shared without your written consent, except when there is a threat of harm to oneself or others or as required by law.

Additional Resources

Fuel Assistance

- Ayer, Shirley, Harvard 978-342-4520
- Groton 978-459-6161
- Littleton 508-620-1230

North Central Career Centers

978-534-1481

www.ccncm.com

Mass Health

1-978-590-1676

SNAP (Food Stamps)

For Ayer, Devens, Groton, Harvard, Shirley:

Fitchburg DTA

978-665-8700

For Littleton:

Lowell DTA

978-446-2400

Project Bread Hotline

1-800-645-8333

WIC

1-800-WIC-1007

978-772-0191 (Ayer office)

United Way Hotline

Dial 211

www.mass211.org

Mass.gov



Client Guidelines

Serving the residents of Ayer, Devens, Groton, Harvard, Littleton, and Shirley

Open Pantry Hours:
Every Wednesday and Friday

9:45AM to 12:30PM

(Doors open at 9:30am)

First and Third Saturday

9AM to 11AM

(Doors open at 8:45am)

Second Tuesday of the month

6PM to 8PM

(Doors open at 5:45pm)

- The first 30 clients present when the doors are opened participate in a lottery to determine shopping order.
- Pre-packed groceries are provided if you arrive the last 30 minutes of a session.
- If the Ayer/Shirley School District is delayed or closed due to inclement weather, L&F will be closed.
- Please call our Client Advocate for assistance.

234 Barnum Road, Devens, MA

(978) 772-4627 x312

www.loavesfishespantry.org



Requirements

- Residents of Ayer, Devens, Groton, Harvard, Littleton or Shirley.
- Bring a valid POR (proof of residency) **each time** you shop at the Pantry. A proof of residency is a letter or document from an organization, such as a utility bill, with
 - your name
 - residential address
 - a recent date
- Annual POR for each member of the household. A POR for children includes:
 - prescription bottle
 - school papers
 - medical papers
 - lease with child's name

Social security cards, birth certificates, and picture IDs are not acceptable forms of POR.

*Repeated failure to provide annual POR will result in removal of member of your household.

*POR verification may be requested at any time during the year for any household member.

Services

- Shop for groceries at the Pantry twice a month.
- Visit clothing room each time you shop for food.
- Milk vouchers valid at Shop and Save in Ayer.
- Thanksgiving and Holiday dinner.

Returning clients qualify for:

- ◇ Enrichment
- ◇ Backpacks
- ◇ Holiday shopping events*

after they have shopped at the Pantry in **four separate months in the calendar year.**

*Starting in 2016, returning clients must shop in three different months before November 1st to qualify for Shop for Kids and Shop for Parents tickets.

New clients qualify for all events with proper PORs.

Expectations

- Clients are required to be honest with the Pantry.
- Clients are expected to treat other clients, volunteers, and staff with dignity and respect.
- Parents must keep children under the age of 18 supervised and with them at all times.
- Clients will not come to the Pantry under the influence of alcohol or drugs.
- **Absolutely no smoking anywhere on the Loaves & Fishes property.**
- No food or drink while shopping. Only covered drinks are allowed in the waiting room.
- No cell phone use in waiting room. Take emergency calls outside.

Violation of any of these expectations may result in being asked to leave the Pantry.