

Social workers, mental health counselors, human services professionals

JOB OPENING: Client Counselor

Are you a seasoned professional looking to make a difference, or to make a change to a more engaged and hands-on helping opportunity? Loaves & Fishes Food Pantry seeks a part-time Client Counselor to offer crisis assessment and counseling, oversee volunteers, and direct client flow in a dynamic and busy setting serving community members in need.

Job Description: We are seeking a Client Counselor, who assists the Client Services Coordinator with offering supportive listening to clients, assessing for crisis and possible need for outside clinical help, managing interactions among clients and volunteers, and maintaining a calm and orderly environment. The Client Counselor will substitute for the Client Services Coordinator when needed. This position is supported by a team of volunteers, overseen by the Client Services Coordinator and the Client Counselor. We are especially seeking expertise in working with people with mental illness, addiction, homelessness, or disabled veteran status. This position is part-time, between 15 and 20 hours per week. Expected work hours will occur during open Pantry sessions (Wednesday and Friday mornings, first and third Saturday mornings, one Tuesday evening per month). This position offers paid time off and holidays, but is not eligible for medical benefits.

Qualifications: Our ideal candidate will have experience in working with needy populations, including people who are impoverished, disabled, homeless, mentally ill, and/or veterans. Experience and training in mental health counseling, social work or a similar clinical profession is required; Master's level education is a plus. The Client Counselor should be experienced working in group or clinic settings, be able to function both independently and as part of a team, have leadership skills and the willingness to step into a leadership role, be comfortable working with MS Office, MS Access and email, and be an excellent communicator. The ability to function calmly and productively in a changing, stressful environment, is key.

Our Organization: Loaves & Fishes Food Pantry, Inc. (<https://loavesfishespantry.org/>)

Loaves & Fishes Food Pantry is a 501(c)(3) non-profit founded in 1983 to help our neighbors in need. We offer assistance to families who are struggling by offering them the opportunity to shop for fresh and shelf-stable groceries, household supplies and personal hygiene items twice per month in an atmosphere of dignity and support. Our 350 volunteers help over 900 client families from our service area which includes the communities of Ayer, Devens, Groton, Harvard, Littleton and Shirley, Massachusetts.

To apply, please send cover letter and resume to jobs@loavesfishespantry.org, or mail to Loaves & Fishes Food Pantry, P.O. Box 1, Ayer, MA 01432. Loaves & Fishes Food Pantry, Inc., is an equal opportunity employer.

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